

02 November 2015
Circular No. 2015-18

A. AFFECTED PAL FLIGHTS DUE TO APEC LEADERS SUMMIT IN MANILA
B. HANDLING GUIDELINES FOR FLIGHTS DEPARTING AND ARRIVING MANILA ON NOVEMBER 15-20, 2015

A.

PAL cancels over 200 flights in relation to APEC Meet in Manila; offers free flight rebooking

Philippine Airlines announced that 115 domestic and 96 international flights are not operating within the period November 15-20 to give way to the arrival and departure of APEC leaders.

PAL assures affected passengers that the airline will reschedule their flights, with rebooking and penalty charges waived. Passengers with confirmed flights have the option to rebook *prior to* or *within thirty days from* their original flight date for as long as the new schedule falls within the ticket validity period. They also have the option to refund the full ticket cost, as refund charges are deemed waived.

The affected domestic flights are as follows:

15NOV (Sunday)

- PR 1823/1824 MANILA - DAVAO - MANILA

17NOV (Tuesday)

- PR 2925/2926 MANILA - LEGAZPI - MANILA
- PR 2927/2928 MANILA - LEGAZPI - MANILA
- PR 2043/2044 MANILA - CATICLAN - MANILA
- PR 2051/2052 MANILA - CATICLAN - MANILA
- PR 2059/2060 MANILA - CATICLAN - MANILA
- PR 2041/2042 MANILA - CATICLAN - MANILA
- PR 2049/2050 MANILA - CATICLAN - MANILA
- PR 2053/2054 MANILA - CATICLAN - MANILA
- PR 1811/1812 MANILA - DAVAO - MANILA
- PR 1815/1816 MANILA - DAVAO - MANILA
- PR 1819/1820 MANILA - DAVAO - MANILA
- PR 2031/2032 MANILA - BUSUANGA - MANILA
- PR 2033/2034 MANILA - BUSUANGA - MANILA
- PR 1849/1850 MANILA - CEBU - MANILA

17NOV (Tuesday)

- PR 1853/1854 MANILA - CEBU - MANILA
- PR 1861/1862 MANILA - CEBU - MANILA
- PR 1863/1864 MANILA - CEBU - MANILA
- PR 2557/2558 MANILA - DIPOLOG - MANILA
- PR 2521/2522 MANILA - CAGAYAN DE ORO - MANILA
- PR 2527/2528 MANILA - CAGAYAN DE ORO - MANILA
- PR 2265/2266 MANILA - NAGA - MANILA
- PR 2261/2262 MANILA - NAGA - MANILA
- PR 2131/2132 MANILA - BACOLOD - MANILA
- PR 2133/2134 MANILA - BACOLOD - MANILA
- PR 2135/2136 MANILA - BACOLOD - MANILA
- PR 2785/2786 MANILA - PUERTO PRINCESA - MANILA
- PR 2787/2788 MANILA - PUERTO PRINCESA - MANILA
- PR 2969/2970 MANILA - KALIBO - MANILA
- PR 2975/2976 MANILA - KALIBO - MANILA
- PR 2141/2142 MANILA - ILOILO - MANILA
- PR 2143/2144 MANILA - ILOILO - MANILA
- PR 2145/2146 MANILA - ILOILO - MANILA
- PR 2997/2998 MANILA - ZAMBOANGA - MANILA
- PR 2196/2197 MANILA - LAOAG - MANILA
- PR 2545/2546 MANILA - DUMAGUETE - MANILA
- PR2543/2544 MANILA - DUMAGUETE - MANILA
- PR2014/2015 MANILA - TUGUEGARAO - MANILA
- PR 2777/2778 MANILA - TAGBILARAN - MANILA
- PR 453/454 MANILA - GENERAL SANTOS - MANILA

18NOV (Wednesday)

- PR 1813/1814 MANILA - DAVAO - MANILA
- PR 2521/2522 MANILA - CAGAYAN DE ORO - MANILA
- PR 2925/2926 MANILA - LEGAZPI - MANILA
- PR 1863/1864 MANILA - CEBU - MANILA

19NOV (Thursday)

- PR 2053/2054 MANILA - CATICLAN - MANILA
- PR 2145/2146 MANILA - ILOILO - MANILA
- PR 1819/1820 MANILA - DAVAO - MANILA
- PR 2971/2972 MANILA - KALIBO - MANILA
- PR 2975/2976 MANILA - KALIBO - MANILA
- PR 2014/2015 MANILA - TUGUEGARAO - MANILA
- PR 2135/2136 MANILA - BACOLOD - MANILA
- PR 1861/1862 MANILA - CEBU - MANILA

20NOV (Friday)

- PR 2051/2052 MANILA - CATICLAN - MANILA
- PR 2265/2266 MANILA - NAGA - MANILA
- PR 1849/1850 MANILA - CEBU - MANILA

The affected INTERNATIONAL FLIGHTS are as follows:

15-NOV (Sunday)

- PR422/421 MANILA- TOKYO (HANEDA)-MANILA
- PR330/331 MANILA-XIAMEN-MANILA

16-NOV (Monday)

- PR438MANILA-NAGOYA
- PR432MANILA-TOKYO (NARITA)
- PR213MANILA-SYDNEY

17-NOV (Tuesday)

- PR214 SYDNEY-MANILA
- PR437 NAGOYA-MANILA
- PR431 TOKYO (NARITA)-MANILA
- PR330/331 MANILA-XIAMEN-MANILA
- PR356/357MANILA-JINJIANG-MANILA
- PR656/657MANILA-ABU DHABI-MANILA
- PR338/339 MANILA-SHANGHAI (PUDONG)-MANILA
- PR424 MANILA-TOKYO (HANEDA)
- PR312MANILA-HONGKONG
- PR306MANILA-HONGKONG
- PR301HONGKONG-MANILA
- PR432MANILA-TOKYO (NARITA)
- PR318/319MANILA-HONGKONG-MANILA
- PR736/737 MANILA-BANGKOK-MANILA
- PR732/733MANILA-BANGKOK-MANILA
- PR511/502 MANILA-SINGAPORE-MANILA
- PR507/508MANILA-SINGAPORE-MANILA
- PR501/512MANILA-SINGAPORE-MANILA
- PR438/437MANILA-NAGOYA-MANILA
- PR100/101MANILA-HONOLULU-MANILA
- PR591/592MANILA-SAIGON-MANILA
- PR358/359 MANILA-BEIJING-MANILA
- PR896/897MANILA-TAIPEI-MANILA
- PR418/419 MANILA-BUSAN (PUSAN)-MANILA
- PR 468 MANILA-SEOUL (INCHEON)
- PR 467 SEOUL (INCHEON)-MANILA
- PR682 /683 MANILA-DAMMAM-MANILA

18-NOV (Wednesday)

- PR539/540MANILA-JAKARTA-MANILA
- PR730/731MANILA-BANGKOK-MANILA
- PR312MANILA-HONGKONG
- PR426/425MANILA-FUKUOKA-MANILA
- PR318/319MANILA-HONGKONG-MANILA
- PR507/508MANILA-SINGAPORE-MANILA
- PR423TOKYO (HANEDA)-MANILA

- PR313HONGKONG-MANILA
- PR213 MANILA-SYDNEY
- PR428/427MANILA-TOKYO (NARITA)-MANILA
- PR431TOKYO (NARITA)-MANILA

19-NOV (Thursday)

- PR214 SYDNEY-MANILA
- PR424/423MANILA-TOKYO (HANEDA)-MANILA
- PR732/733MANILA-BANGKOK-MANILA
- PR313HONGKONG-MANILA
- PR312MANILA-HONGKONG
- PR428/427MANILA-NARITA-MANILA
- PR507/508 MANILA-SINGAPORE-MANILA
- PR656-657 MANILA-ABU DHABI-MANILA
- PR356-357 MANILA-JINJIANG-MANILA

20-NOV (Friday)

- PR422/421MANILA-TOKYO (HANEDA)-MANILA
- PR100/101MANILA-HONOLULU-MANILA
- PR318/319MANILA-HONGKONG-MANILA
- PR313HONGKONG-MANILA
- PR730/731MANILA-BANGKOK-MANILA
- PR426/425MANILA-FUKUOKA-MANILA
- PR507/508MANILA-SINGAPORE-MANILA
- PR656/657MANILA-ABU DHABI-MANILA

Philippine Airlines may cancel more flights as new information comes in on the flight movements of APEC leaders.

For more information on flights, passengers may log on to www.philippineairlines.com, call PAL hotline (02) 855 - 8888 or visit the PAL Facebook or Twitter pages.

B.

**HANDLING GUIDELINES FOR FLIGHTS DEPARTING AND ARRIVING MANILA ON
NOVEMBER 15 - 20 , 2015**

The following guidelines shall apply to all passengers **holding tickets with confirmed bookings that will be departing and arriving Manila on November 15 - 20, 2015:**

- Tickets maybe rebooked for travel within thirty (30) days from the original travel date without penalty, provided the tickets are still valid or within the ticket validity period.
- Rebooking must be made using the same BCC/RBD as reflected on the original ticket without penalty.
- For tickets that will require reissuance or ticket exchange, the following information must be indicated on the reissued ticket:
 - The new flight details and all other information on the old ticket (such as the fare/taxes/surcharges, fare basis, fare calculation, validity dates, forms of payment, etc).
 - Annotate the Endorsement/Restriction field of the new ticket with "APEC 2015"
- Passengers who opted to refund their tickets whether on restricted on unrestricted fare shall be allowed. Waive refund penalty.
- Electronic Miscellaneous Documents (EMD) that are issued for ancillaries such as CESS, FESS and prepaid baggage may be rebooked / reassociated to the passenger's new flight / flight date. **Reassociation of EMD shall be handled by PAL Ticket Office or Contact Center.**

For your guidance and dissemination to all concerned.

PASSENGER SALES PHILIPPINES